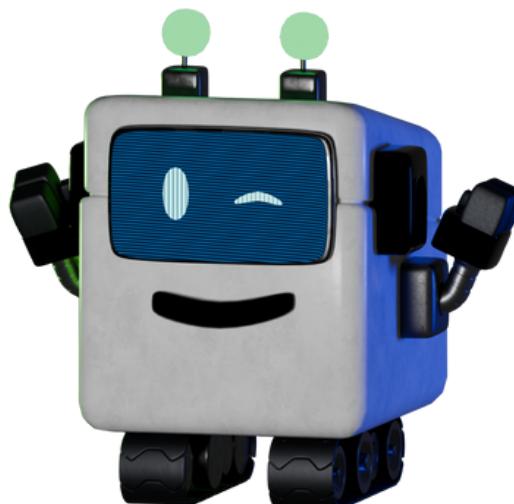




Breathe Health, Breathe  
Molecular Hydrogen



[www.HydrogenTherapyH2E.com](http://www.HydrogenTherapyH2E.com)



## USER MANUAL

### Hydro Medic 3000ml

Our Most Advanced Therapeutic Hydrogen  
Oxygen Health Care Machine



- Please read the manual carefully before using the product and keep it properly
- Warm prompt: this product cannot be used as a substitute for medical devices or drugs



1. Notes for Use (Please read) .....	2
2. Technical parameters .....	5
3. Environmental conditions of the operation place .....	5
4. Instructions for Use .....	6
5. Product introduction and operation instructions .....	7
6. Maintenance and cleaning .....	13
7. Transport and Storage .....	14
8. Common faults .....	14
9. Pollution Control Labels of Electronic Information Products .....	16
10. Liability of Manufacturer .....	18
11. Packing List .....	19
Warranty card	

# 1

## Notes for Use (Please read)

In order to ensure the safe and effective use of this product in a good state, please read it carefully first. The following precautions for using the product, and carefully read the operating instructions for the product on this basis.



### WARNING



When using, there shall be no ignition device, or action generating static electricity to prevent explosion!



The collection of hydrogen and oxygen is prohibited; Other uses are prohibited.



When this product is in use, smoking is prohibited, and it shall be kept away from open fire!



No sundries and oil containers shall be placed on the top of the product.



When using, it is forbidden to tilt, invert and recline this product.



Please use distilled water or purified water, and please add proper amount distilled water or purified water before starting it for use!



When this product is used by children or persons with impaired behavior, there shall be guardians to attend on them;



Please use distilled or purified water. Please add an appropriate amount of distilled or purified water before turning it on.



### ILLUSTRATION



There is something to remind you  
「caution」「danger」「warning」



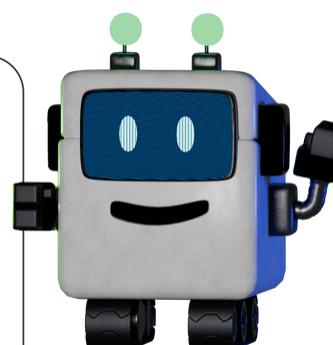
Compulsory or specified instructions



Prohibited acts



Disaggregation prohibited



## 2 Technical parameters

Product Name	Hydrogen Oxygen Health Care Machine
Specification and model	YSR-HO-3000S
Mixture ratio of hydrogen and oxygen	Hydrogen 66.6%, Oxygen 33.3%
Output flow	1500/3000 mL/min
Rated voltage	220V~ 50Hz
Rated input power	700 W
Hydrogen output pressure	<5 kPa
Overpressure protection value	>5 kPa
Electrolytic cell technology	Hydrogen Production by Electrolytic Water with SPE Proton Exchange Membrane
Hydrogen production water	Distilled water (purified water)
External Dimension (L*W*H)	275*522*568 (mm)
Complete Machine Net Weight	30 kg

## 3 Environmental conditions of the operation place

- 1. Environment temperature: 5°C~40°C;
- 2. Relative humidity: ≤ 90%;
- 3. Atmospheric pressure: 86 kPa~106 kPa;
- 4. Power supply voltage: AC 220V ± 10%, 50Hz;
- 5. The use of distilled water or purified water shall meet the requirements of GB17323-1998;
- 6. No direct sunlight, and no open fire;
- 7. No large dust and conductive ions, and no acid, alkali and other corrosive gases;



- Note: When the storage temperature is below 5°C, the product shall be placed in the environment with normal working temperature for more than 4 hours before use.
- When the environment temperature is 5 ~ 10 °C, the machine will be in the preheating mode when it is first started, and the output flow rate of the preheating mode is low.

## 4 Instructions for Use

### ⚠ NOTE

1. Before starting operation for the first time, please open the filler cover to add distilled water or purified water and make sure to meet the water level requirement of the water tank in time. Wait for 15 min after adding the water before starting operation.

15min

2. During use, please use the water tank observation window on the right to confirm that the water volume in the water tank should be controlled between the minimum water level (Min) 3200 mL and the maximum water level (Max) 5000 mL. Do not exceed the maximum water level;

3. During use, if the water level in the water tank is lower than the lowest water level, the water shortage indicator light on the host will light up/voice will prompt. At this time, water needs to be added to the normal water level range to ensure the normal operation of the product;

water level (MIN) (MAX)

4. Water quality requirements: It is required to use pure water or distilled water for electrolysis. When the water quality TDS is greater than the set value, an alarm is triggered; hard ions (such as calcium and magnesium ions) in unqualified water will deposit, block the electrolytic cell, and cause damage to the electrolytic cell;

Note: If the machine uses non-specified water, it will not be able to enjoy the three-guarantee service.

Water quality

5. When the product is out of service for a long time or needs to be transported, it is necessary to discharge the water from the water tank.

6. During the process of using the product, if the water source that does not meet the requirement is used, it can be used normally only by carrying out the function of rinse drainage many times, adding new water that meets the requirement, and ensuring the water quality monitoring is normal.

Cleaning and drainage function

7. When the product is in use, the electrolytic cell and water tank shall be kept clean, since the long-term use of the product may lead to the breed of microorganism, resulting in turbid water and affecting the hydrogen oxygen production and service life of the product. Rinse Drainage shall be carried out according to the prompt of water quality monitoring function during the use of the product.

8. It is recommended to change the water in the water tank every 1 to 2 weeks (use new water).

9. The small holes on the filler cover of the water tank of the product are the outlets of the water tank, which cannot be blocked, and the filler cover of the water tank cannot be arbitrarily replaced!

10. During the process of transportation, water shall not be stored in the water tank to prevent water spillage from damaging the electrical components;

11. The filter element has a lifespan of one year and needs to be purchased separately. The filter element purifies the water quality to better protect the water used by the machine;

Water tank

12. During the use of the product, the two sides and the rear side of the main engine shall be kept above 15cm with other objects, and the cooling window shall not be covered, so as to prevent the blockage causing too high temperature and causing downtime or product failure;

kept  
above  
15cm

13. If any adverse reactions occur or appear during the use of this product, please immediately discontinue the use and contact the supplier of the product or doctor.

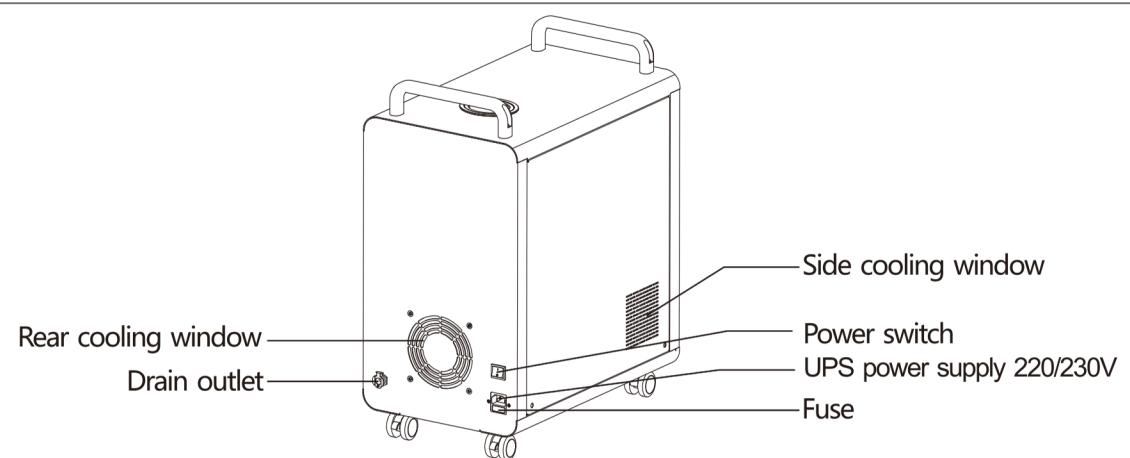
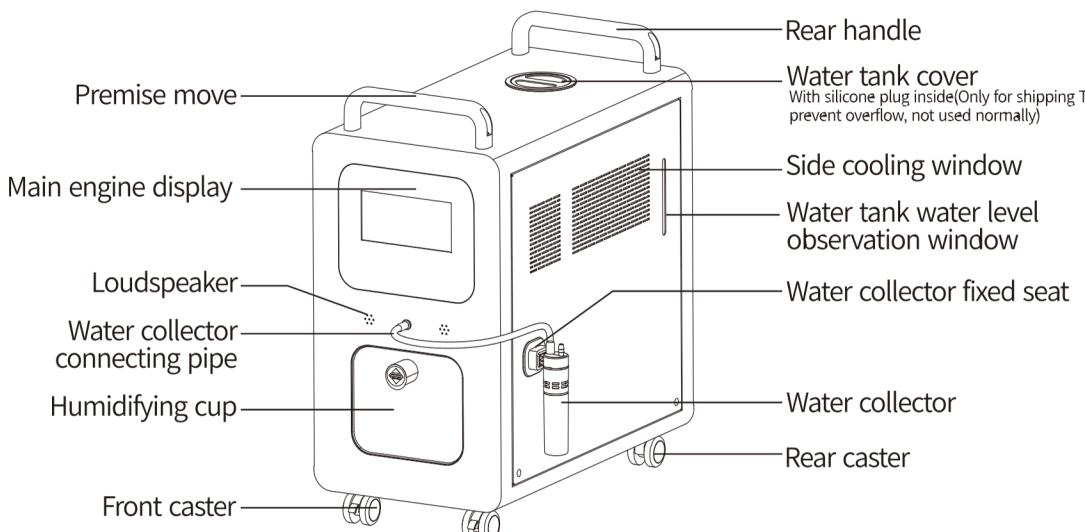
contact

## 5 Product Introduction and Operation Instructions

### 1. Unpacking

1. Please handle with care when unpacking and transporting;
2. Check the carton or other packaging for obvious damage. If there is any damage, please notify the transporter or dealer in time;
3. Take out the product and accessories and check whether the accessories are complete according to the packing list;
4. Check the outer surface of this product for damage such as chips and dents. If there is any damage or incomplete accessories, please notify the transporter or dealer in time.

### 2. Diagram of the complete machine



### 3. Start-up instructions

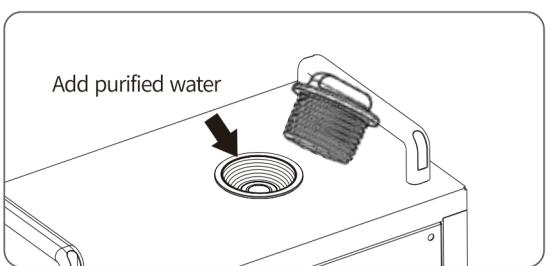
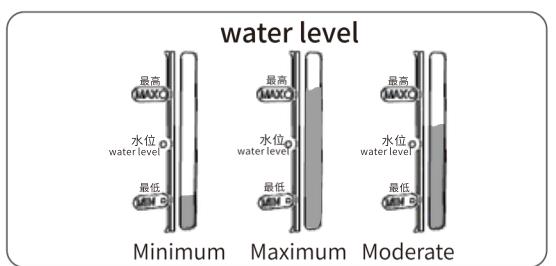
#### Step 1 Connect the power supply

1. Take out the power cord and connect the power supply, press the power switch to "I", the green power indicator light will light up, and at the same time There is a voice prompt;
2. The display screen lights up: the time set when the machine was last started is regularly displayed, and the accumulated time of the machine is also displayed. Running time; displays the current output gas pressure value, and the default voice is on, "Hydrogen 66.6% Oxygen Gas 33.3%" does not light up, but the running icon is always on.



#### Step 2 Water tank filling

1. Unscrew the water tank cover and add distilled or purified water; confirm that the water level requirements of the water tank are met. Side water tank observation window, the water tank is marked with upper and lower water levels, which need to be controlled at the lower limit (Min) to the upper limit of the water level (Max), do not exceed the maximum water level!
2. When the user fills the water tank with water, the premise is that the device is powered on and the water level does not reach the minimum level. When the time comes, the host will alarm and the system will give a voice reminder: "Water shortage reminder, please check the water tank water." position, add appropriate amount of distilled water or purified water";

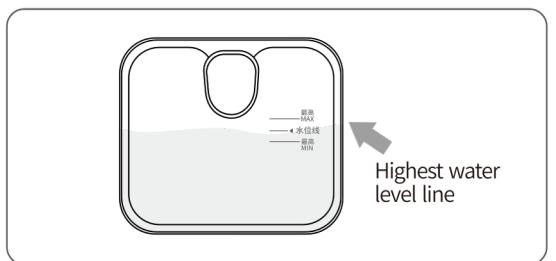


Note: If the water in the water tank exceeds the maximum water level line, excess water needs to be discharged: Insert the accessory drain pipe into the drain hole on the back of the machine, and after hearing the "knee" sound, the water will be discharged until the required water level line is reached to prevent the air outlet and overflow, causing abnormal operation of the main machine.

Note: When the machine runs the water tank, it is recommended to replace it once every 1 to 2 weeks.

### Step 3 Humidified cup

1. Hold the handle of the wet cup with one hand and hold the machine firmly with the other hand to remove the wet cup (Figure 1 below);
2. Open the plastic cover on the top and pour in an appropriate amount of distilled water or purified water to ensure that the water level does not exceed the highest water level marked; tighten the plastic cover and ensure sealing; then connect the wet cup to the main unit and make sure it is installed in place to avoid loosening and air leakage.

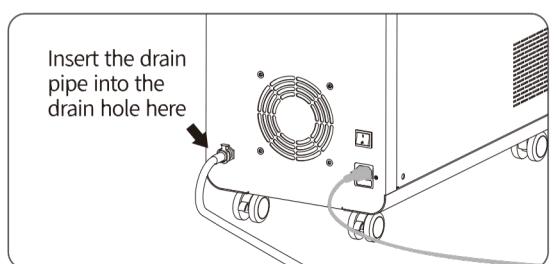


Note: It is recommended to replace the water in the wet cup once a week.

### Step 4 First boot

Note: When using it for the first time, you need to add pure water to the upper middle and upper level of the water tank. After soaking for half an hour, test the drainage;

1. Insert the accessory drain pipe into the drain hole on the back of the machine, and drain water after hearing the "knee" sound until the water and air in the water tank are drained to ensure the water flow of the electrolytic tank inside the main machine is unobstructed;



2. Re-execute the "Step 2: Fill the water tank", add the water in the tank to the appropriate position, and then perform the power-on operation.

### Step 5 Connect nasal oxygen tube

1. Take out the nasal oxygen tube and water collector, install the water collector on the water collector holder, then connect one end of the water collector connecting pipe to the air inlet (thick) on the water collector, and the other end to On the hydrogen and oxygen gas outlet on the main unit (connect according to the arrow instructions);
2. The connecting end of the nasal oxygen tube is connected to the air outlet (relatively fine) above the water collector. The Nasal Oxygen Tube is used for the user to wear and suck in hydrogen gas;
3. Connect the product to the water collector before each use. Check and clean the water collected in the water collector or the water condensed from the water vapor during the use of the product.

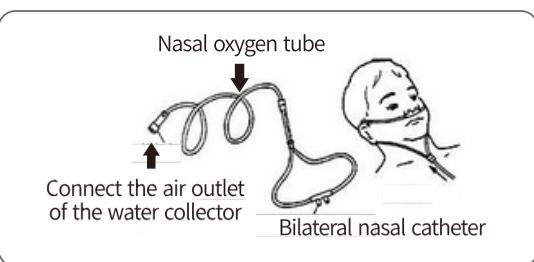
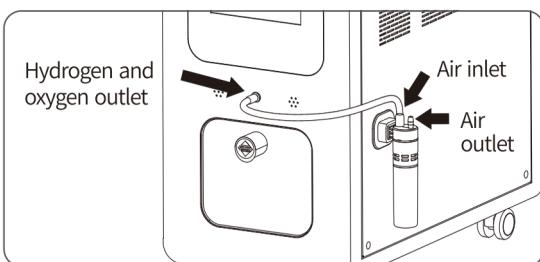
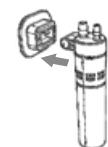


Illustration of installation steps of water collector

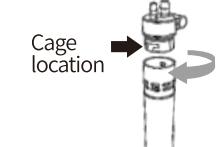


Please install the water collector on the water collector fixture seat according to the direction indicated by the arrow.

Water collector installation diagram



Water collector split diagram



When disassembling and combining the water collector, please find the position of the bayonet on the water collector and turn it on in the direction indicated by the arrow.



The use of three-way connection tubes is prohibited. It is prohibited for multiple people to use at the same time.

#### ⚠️ Notice:

1. Nasal oxygen tubes are consumable accessories. For personal hygiene, please clean and disinfect before use;
2. It is recommended to change the nasal oxygen tube regularly every two months. If the frequency of use is high, it is recommended to replace it every month;
3. Water vapor will accumulate during use during nasal oxygen tube, which is a normal phenomenon. You can swing the nasal oxygen tube before use to remove water droplets or water vapor.

### Step 6 Start up and run

After pressing the start button, check whether there are bubbles in the observation window. If bubbles are generated, it means that the product has been working normally. Users can use the hydroxide health care machine correctly according to the buttons in the instruction manual or the guidance of professionals.

#### ⚠️ Notice:

1. For the first time the water injection is turned on, the water tank needs to wait 15 minutes before running the hydrogen production function to ensure that the electrolytic cell is not short of water;
2. The water tank should be kept clean for a long time. Please clean and drain water according to the water quality requirements and replace the designated water;
3. When using this product at home, it is recommended to replace the water once every two weeks.

### 4. Key operation instructions



#### After unboxing:

After the first injection of water, you need to wait 15 minutes. Then start and run to ensure the electrolytic cell in a state of no water shortage.

 模式 Mode

Press this button and the machine sets the hydrogen and oxygen flow rate to switch between (1500/3000ml). At the same time, the LED screen displays correspondingly. When the voice is on, every time this button is pressed, the corresponding set traffic is broadcast by voice;

 定时 Timing

Press this button to set the time to select, and switch between 30 minutes, 40 minutes, 50 minutes and 1 to 8 hours, with a step of 1 hour, and is equipped with a voice prompt function. Time memory function, record the time set at the last startup and run time each time you turn on it.

 语音 Voice

Press this button to switch between voice on and voice off. The corresponding voice icon of the LED screen will light up and turn off, and light it up to the voice on state, and there is also a voice prompt function.

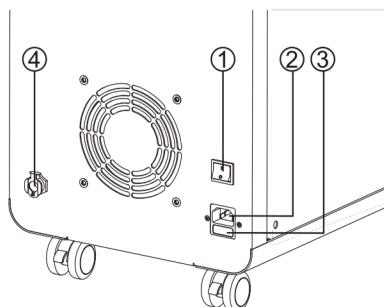


Press and hold this button to enter "Sleep Mode": the screen indicates that the brightness is dimmed, and the ambient light of the wet cup and water tank are turned off.



Press this button to start the running and stop the running function. There is also a voice prompt. When the hydrogen-oxygen mixing function is turned on, the running icon starts to flash, and the "Hydrogen 66.6% Oxygen 33.3%" icon is lit; when the hydrogen-oxygen mixing function is stopped, the running icon is always lit, and the "Hydrogen 66.6% Oxygen 33.3%" is turned off.

### 5. Power socket instructions



1. Power switch, 0 is turned off, 1 is turned on;
2. Power socket: connect the product power supply AC220/230V;
3. Fuse: fuse seat; F5AL250V (5\*20mm) fuse tube is installed;
4. Drainage hole: When cleaning or draining the main water tank, the drain pipe needs to be inserted into the drainage hole for drainage; pay attention to the storage and treatment of drainage, and it is not drinkable.

#### ⚠️ Notice:

How to replace the fuse:

- 1) Turn off the power supply and unplug the power cord from the power socket;
- 2) Use a Phillips screwdriver to rotate and remove the fuse tube seat;
- 3) The specification of replacement fuse is F5AL250V; if the fuse is replaced and burned out, please contact our repair center.

### 6. Operation instructions

1. Timing function: The product is run in a countdown mode. For example, the setting time is 2:00 hours, and it will automatically decrease every 1 min until the countdown is over. The device will automatically stop running, and the system will return to the initial default state;
2. During operation, you can set mode, timing time, and voice function buttons, and the equipment will not stop;
3. During the operation process, press the "Cleaning" button. At this time, the voice prompts "Please stop running first". Only when the device stops running can the "Flush and drainage" function be enabled;
4. During the use of this product, use it for 2 hours and more, and every time you run it continuously, the system will give you a voice prompt: Warm reminder, you have been using it for 2 hours (maximum 8 hours) continuously. Please do not sit for a long time, as appropriate activities are good for health!

# 6 Maintenance and Cleaning

## 1. Inspection of product status in use

- During the process of using the product, attention shall be paid to the inspection of the following status:
  - \* The display content shall be correct;
  - \* The key operation shall be normal;
  - \* During use, the water level of the water tank and the observation window shall be normal.
  - \* Hydrogen production observation window shall be normal.
- If an exception is found in the above inspection, the following treatment methods can be adopted:
  - \* Stop using and contact the local dealer;
  - \* Consult our after-sales service center.

## 2. Daily maintenance and cleaning

- The power cord should be free from deterioration, deformation, or damage.
- The water in the water tank and humidification cup should be cleaned and replaced frequently to ensure that the product meets the water quality requirements. It is recommended that the water in the water tank be cleaned and replaced once every 2 weeks, and the water in the humidification cup is recommended to be cleaned and replaced once a week;
- When cleaning the humidification cup, first rinse it with light detergent, then rinse it with clean water to ensure hygienic use;
- When cleaning the humidification cup, do not touch the internal filter element to prevent it from falling off;
- When not in use for a long time, the water in the water tank and humidification cup needs to be cleaned and emptied to prevent bacteria from growing if it is not used for a long time;
- The nasal oxygen cannula is a consumable accessory. For personal hygiene, please replace it frequently;
- The host does not require professional maintenance. It only needs regular cleaning and wipe off the dust on the surface of the host with a soft cloth. And keep the host dry, and do not allow liquid to penetrate into the host;
- The heat dissipation windows and back panel on both sides of the host can be lightly brushed with a small brush to avoid accumulation of dust and affecting the heat dissipation of the machine. and use;
- Prohibit maintenance of equipment during use.

## 3. Inspection shall be performed before re-use after long-term non-use

- Please wipe off the dust or dirt on the power cord, power plug, and main unit, and keep them clean;
- Please confirm whether the buttons and indicator lights are functioning properly;
- After completing the above inspection, please follow the initial boot steps. Please refer to the instruction manual for details.

# 7 Transport and Storage

## Packaged products should be transported and stored under the following environmental conditions.

- Ambient temperature: 0°C~55°C;
- Relative humidity: no more than 93%;
- No corrosive gas and well-ventilated environment;
- Before transportation and storage, ensure that the product packaging is intact and meets transportation and storage standards.

### ⚠️ Notice:

- This product should be stored in a room without strong sunlight, corrosive gases and well-ventilated. During transportation, avoid severe shocks and inversion;
- When the storage and transportation temperature is lower than 0°C, the product should be placed in a normal temperature environment for 48 hours before use, and then operated according to the instructions to avoid being affected by the environmental temperature of storage and transportation, which may cause product failure.

# 8 Common faults

When the equipment detects a fault, the machine will stop running, the LED screen will display the corresponding fault code, the fault icon will flash, and there will be a buzzer and voice broadcast prompt function.

Serial No.	Fault Phenomenon	Inspection the Reasons	Maintenance Guide
1	When the power supply is turned on, the buzzer of the mainframe has no sound, the screen is not bright, and the product can not run.	1. Poor contact between power cord plug and socket	Recheck the plug-in socket
		2. No power output from the socket	Move to a socket with power output
		3. Fuse blown	Replace the fuse
2	Hydrogen-oxygen outlet has no flow output	1. Air system leakage	If such failure is found, stop using immediately. It must be sent to the manufacturer for repair and replacement.
		2. Poor sealing of air and water separator	Do not disassemble it by oneself! Otherwise, at your own risk!
		3. The system power supply is damaged	Water shortage reminder, please check the water level of the water tank and add proper amount of distilled water or purified water;
3	Mainframe does not work, and alarm sounds; Display screen displays "E01"	It is triggered when the water level is below the minimum water level limit;	Air plug: it is triggered when the hydrogen pressure is greater than the set maximum pressure set;
4	Mainframe does not work, alarm sound; Display screen display "E02"	Air plug remind, please check whether or not the accessories are folded or pressed, or blocked!	Air plug remind, please check whether or not the accessories are folded or pressed, or blocked!

Serial No.	Fault Phenomenon	Inspection the Reasons	Maintenance Guide
5	Mainframe does not work, alarm sound; Display screen display "E03"	Water quality: it is triggered when water quality is not up to standard;	Water pollution reminder: the current water quality does not meet the requirements, please timely replace "distilled water" or purified water;
6	Mainframe does not work, alarm sound; Display screen display "E04"	Overheat: it is triggered when the temperature exceeds the set value;	Check whether the cooling windows on both sides of the mainframe are blocked, and start it again after cooling;
7	Mainframe does not work, alarm sound; Display screen display "E06/E07"	Improper external operations lead to the product triggering the safety protection device, and please operate and use the product correctly.	Please follow the instructions and operate in correct way, and read precautions.
8	Mainframe does not work, alarm sound; Display screen display "E08"	The low temperature alarm is triggered due to low ambient temperature	Place of use Ambient temperature: 5°C~40°C
9	During the use of the product, there are many fogs or water droplets in the hydrogen-oxygen tube.	1. Due to the large difference between the internal temperature and the ambient temperature during the long-term operation of the mainframe, water mist and water droplets are produced; 2. The water collection filter is too full;	Remove the water collector filter, open the filter, and pour out the water stored inside. Discharge water droplet in the hydrogen-oxygen tube or dry it. Wait for the mainframe to rest for a period of time, and restart it;
		3. The water in the hydrogen production observation window is too full, which has exceeded the maximum water level line; or the water temperature of observation window is too high;	Remove the hydrogen production observation window and pour out the excess water.
10	If water is found to flow out of the gap at the bottom of the mainframe.	Silicone hose is aging, and waterway interface is loosening	Send it to the manufacturer for inspection, repair or replacement

 **Notice:**

If other faults cannot be eliminated, please contact the dealer or our company's service hotline.

**Other faults:**

1. Non-professionals or authorized personnel of the company are not allowed to disassemble, modify, or repair. If there is any other failure with this product, you need to contact the local dealer or the company's technical service department;
2. After tearing off the warranty label on the back of the console, free warranty will no longer be provided.

## 9 Pollution Control Labels of Electronic Information Products

### 1. Table of contents of toxic or hazardous substances or elements.

Component and Part name	Toxic and hazardous substance or element					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr6+)	Polybrominated biphenyls (PBBs)	Poly brominated diphenyl ethers (PBDEs)
Plastic shell	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Circuit board	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connecting line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Metal components	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Label class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note: circuit board includes printed circuit board and its components and parts, such as solder, resistors, capacitors, integrated circuits and connectors, etc. The connecting wire includes copper wire and its raw material composed of it, such as solder and insulating material, etc.

: It indicates that the content of the toxic and hazardous substance in all homogeneous materials of the components and parts is below the limit specified in the SJ/T11363-2006 standard.

: It indicates that the content of the toxic and hazardous substance in at least one homogeneous material of the components and parts exceeds the limit requirements specified in SJ/T11363-2006 standard.

Note: for components and parts marked with "X" above, some contain hazardous substances beyond the standard due to the limitation of the current industry technical level, so it is unable to achieve reduction or replacement temporarily.

### 2. Environmental Protection Service Life



The number in this logo indicates that the environmentally friendly use period of the host under normal use is 10 years.

### 3. Product expiry date instructions

This product is a health electronic product, and its service life is usually related to the following factors:

1. Usage environment, such as power supply stability, temperature, humidity, dust, etc.;
2. Usage intensity, such as the duration of each use, number of uses, usage intensity level, etc.;
3. Maintenance conditions, such as regular dust removal, cleaning, inspection and maintenance, etc.;
4. When used under normal conditions, the product has a service life of 10 years. If it still needs to be used after 10 years, it should be tested.

### 4. Environmental protections

1. Please do not dispose of this device and its accessories as ordinary domestic waste;
2. Please comply with local regulations for the disposal of this device and its accessories and support recycling operations.

### 5. Packaging recycling label



This sign indicates that the packaging of this product is recyclable and the material is corrugated cardboard.

# 10

## Liability of Manufacturer

1. If the produced product is identified as not meeting the standard requirements, our company will be responsible for repair, replacement and return.
2. If defects in the product cause other property losses or personal injuries, our company will bear the corresponding responsibility. However, our company will not be responsible for any of the following circumstances:
  - 1) When the product is put into use, the defect causing damage does not yet exist.
  - 2) The purchaser and operator did not read the instruction manual carefully and did not use it in accordance with the instructions.
  - 3) Failure to comply with product installation, use, maintenance, transportation, storage, etc. regulations, resulting in product, personal, and property losses.
3. Product quality problems that occur within the specified quality warranty period will be repaired for free for the user and corresponding technical services will be provided. Please refer to the warranty card for the warranty period.



## Packing List

### 1. Precautions for unpacking

1. When unpacking, the front of the packaging box should be facing up and not turned upside down;
2. Check the integrity of the outer packaging box;
3. When unpacking and transporting, please handle it with care to avoid damaging the machine;
4. The user accepts the product according to the packing list.

### 2. Packing configuration list

Part Name	Quantity
Host	1
Power cord	1
Nasal oxygen tube	2
Water collector	1
Instruction manual (including warranty card)	1
Certificate of conformity	1
Fuse	2
Drain pipe	1

### Notice

1. This list is the company's factory standard configuration (excluding optional accessories), and is subject to change without prior notice;
2. The water collector and humidification cup are consumables and need to be replaced regularly; starting from the period of use, it is recommended to replace them at least once a year.

customer support: 400-808-1531

### WARRANTY CARD

**Please take good care of the warranty card for future reference.**

**Warranty object**

The warranty is limited to consumers who purchase the product through legal sales channels.

**Warranty commitment**

Product warranty strictly abides by the national three guarantee regulations. Within one year from the date of purchase, you will receive free warranty service for any product problems that occur during normal use.

a. It involves the main components (including Electrolyzer, circuit board, display screen, power module, etc.) : After our technicians confirm the quality problem of our products, we will provide one-year warranty service. ; can not replace the same model of parts, can only upgrade, according to the market at the time of the charge for parts price differential; if upgrade involves the replacement of other parts, other replacement parts to pay in full.

b. Concerning fragile parts (Humidification Cup, water collector, etc.) : except for the cases of artificial damage and normal wear and tear, free warranty replacement within six months, seven to twelve months warranty, free service charge, only charge for the cost; after more than one year will be charged for the Service Charge;

c. If replacement parts are needed, the warranty period of the replacement parts shall be extended for 3 months as of the date of repair.

**Maintenance tips**

If in the maintenance process needs to replace the fitting, then only charges the fitting the cost fee. Free maintenance period, the products of the round-trip freight are borne by customers.

**Points to note for exchange**

1. Our company's products undergo rigorous testing before leaving the warehouse. Please be sure to read the instructions carefully or consult our technical support staff when operating, or have our sales staff assist customers in the operation;

2. For product failures, our company provides free replacement services within 15 days. After our technical support staff confirms that there is a product problem, the customer should first send the faulty product back to our company by logistics or express delivery. The return freight and all other costs incurred are borne by the customer.

**Note:** Any of the following items are not covered by free warranty or replacement, even if the equipment is under warranty, the company will charge the relevant maintenance fees.

- Human failure caused by the user not operating the device according to the instructions for use;
- Damage caused by failure to follow the equipment instructions, improper maintenance and storage;
- The equipment information is incomplete, such as fragile paper and date paper that have been removed, damaged or altered; ■ Other problems and failures caused by abnormal use;
- If the user modifies the equipment or changes the usage method and purpose, the user shall bear all responsibilities.