

International Orders

Simple guidance for ordering an H₂=E hydrogen therapy machine outside the United Kingdom.



Thank you for your interest

We deliver our H₂=E Hydrogen Therapy machines to selected countries, as the list below.

1. Contact us before ordering

We will check your country and postcode, expected delivery time, voltage and plug type. We will also send your international discount code.

2. International discount & Deliver Cost Included

International customers currently receive a 12.5% discount on the advertised machine price. Please contact us for the discount code before ordering. The cost of the delivery is included in the price

Please note

The discount helps with international costs, but it may not cover all import taxes or fees.

3. Import taxes and customs fees

Unless we agree otherwise in writing, orders are sent DAP - Delivered at Place. H₂=E arranges delivery to your address. You are responsible for import clearance and local charges.

You may need to pay import VAT or local sales tax, customs duty and courier clearance fees. These charges are not included in the payment to H₂=E.

The courier may contact you for payment or information before delivery. Please check possible import charges and product requirements in your country before ordering.

4. Delivery time

Subject to stock availability and successful payment, international orders take approximately 7-21 days. Customs checks, public holidays and remote locations may cause delays. Delivery times are estimates and cannot be guaranteed.

5. Customs documents

We prepare the required export documents and declare the correct product description and sale value. We cannot declare a lower value or describe a purchase as a gift.

6. Countries currently served

We only deliver on international orders to. The whole of Europe, The United States, Canada, Australia and New Zealand only.

7. Tracking and support

We will send your tracking details after dispatch. Please check your tracking number and reply quickly if the courier asks for payment or information. Our team can help with courier or document questions. Customs decisions and local charges remain outside H₂=E's control.